

Can't login to app/app keeps looping to login screen

- Go to settings on your device and clear the cache (browsing history)
- Check all 'adult restrictions' on your device are disabled
- Use this link to access even if you have a link previously saved
https://www.annsummers.com/sisterhood/en_GB/register
- Check the email you're using matches the email used to login to the webshop and contains no typing errors
- If your email and password auto populates, type both in manually
- Re-set your password using the Forgotten password link at the bottom right of the login screen. An email will follow shortly to re-set. Remember when logging in using the new password, not to use the details auto saved by your device and update the autosave password when prompted

Thankyou for your support

