



# CUSTOMER ORDER FORM AND RECEIPT

THANK YOU FOR YOUR ORDER. THIS IS YOUR GUARANTEE AND RECEIPT. PLEASE RETAIN FOR YOUR RECORDS.

CUSTOMER NAME: .....

CUSTOMER ADDRESS: .....

POSTCODE ..... TELEPHONE: .....

EMAIL: .....

If you do not wish to receive marketing information from Ann Summers Ltd, please tick this box

PLEASE TICK IF YOU ARE INTERESTED IN: BOOKING AN EVENT YES  NO   
JOINING MY TEAM YES  NO

AMBASSADOR NAME: .....

AMBASSADOR ID: .....

AMBASSADOR TELEPHONE NUMBER: .....

HOST NAME (IF APPLICABLE): .....

EVENT DATE (IF APPLICABLE): .....

NAME OF ITEM REQUIRED	SIZE	COLOUR	PRICE	QTY	TOTAL PRICE
POSTAGE (IF APPLICABLE)					
				TOTAL ITEMS ORDERED	AMOUNT PAYABLE £ €

CUSTOMER SIGNATURE: \_\_\_\_\_ AMBASSADOR SIGNATURE: \_\_\_\_\_

PAID FOR ORDER BY: CASH  CARD  ORDER REFERENCE

Welcome to The Sisterhood – we hope that you are in love and seriously satisfied with your recent purchase.

This customer order form and receipt is confirmation of your contract to purchase goods from Ann Summers Ltd. Please keep it in a safe place.

Overleaf is your Ambassador's contact details so please get in touch with them should you have any queries regarding your order.

## NEED TO RETURN?

You are able to return your purchases up to **28 days** after you receive your order with proof of purchase and are entitled to a **full refund** via the original method of payment or an **exchange**. Item/s must be unworn/un-used and have the original tags, packaging and hygiene seals.

Due to the nature of our products, we are unable to accept returns of any products where the hygiene seal has been removed or broken, this includes items within packaging where the package is sealed unless the item is faulty.

## HOW DO I RETURN AN ITEM/S?

In the first instance please make contact with your Ambassador to inform them you would like to return an item/s and they will assist with your return and can advise on how you are able to get a refund or exchange.

If you want to exchange your item for an alternative size or colour, you can do this at any of our retail stores. Please note, items can only be exchanged in store or online for an alternative size or colour.

In the rare event you have a faulty item, please contact your Ambassador in the first instance who will assist with an exchange or refund.

Goods returned for refund or exchange must in all respects be in the condition you received them.

## TERMS & CONDITIONS

Prices and details as shown in the catalogue are correct at time of going to press. Prices are subject to change. Store and online prices may vary from those shown.

We reserve the right to amend and improve product specifications and fabrics & trims. Garment colours may vary from those shown.

Your contract of sales is with your Brand Ambassador who is an independent distributor of Ann Summers Ltd products and does not act on behalf of Ann Summers Ltd. Ann Summers Ltd accepts no liability for the acts or defaults of any of its Ambassadors.

## DATA PROTECTION

Ann Summers takes customer privacy seriously and we will never pass your personal information to any third party.

By providing your personal information on the customer order form and receipt and by placing your order, you agree and consent for your personal information to be used by the Ambassador and passed to, used and stored securely by Ann Summers Ltd.



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